**Email #1**

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| From: Peta  To: Omar  Subj: Big City Expansion  Hi Omar,  Thank you for the kind words—so nice to meet you as well! I’ve really been enjoying this project so far and meeting everyone on the team.  I understand why you want to expand the rollout and I'll definitely explore that possibility. Unfortunately, I can’t guarantee that we’ll be able to support an expansion that big within our current budget or schedule. I'm also concerned about our ability to maintain a high level of customer satisfaction if we scale up too quickly. I’ll conduct a comparison and see what’s feasible.  Great to meet you, and please do let me know if you have any other questions or requests.  Best,  Peta |

**Email #2**

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| From: Peta  To: Deanna  Subj: Feedback on Large Rollout Support  Hi Deanna,  I’ll do what I can, but a change this big would require a major shift in our budget and timeline projections. It’s way out of scope for the time and resources we've allocated for the project. I’m also not 100% confident that we can support such a large rollout without significantly more training or hiring more staff. I will do a thorough review, though, and get input from the rest of the team before we make a final decision.  Peta |